

Borough of
Ephrata



*location
of choice*

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PRESS RELEASE

In the wake of the COVID-19 emergency, the Borough of Ephrata would like to advise its customers, as well as the customers of the Ephrata Area Joint Authority, that we are committed to the health and welfare of our dedicated staff and will pledge to perform any and all necessary actions to keep the lights on, the water flowing and ensure that the wastewater is being conveyed away to treatment facilities. The quality of life and the safety of our residents are paramount.

For the next two weeks, the Borough will limit public access to the Borough Hall. Utility payments can be made online at www.ephrataboro.org, by telephone (1-888-673-9917), mailed to the Borough office at 124 S. State Street or dropped off at two convenient boxes: one is located in the Borough Hall parking lot, 24 hours per day, and the other is in the lobby of the Borough Hall between the hours of 8:00 AM and 4:30 PM. Applications for building permits can be made online on our website.

Borough staff will be available to answer any questions that you may have. If you have any questions, you can look up the department's telephone number on our website or call 717-738-9221 for the Business Office and 717-738-9202 for Codes and Engineering. One-on-one meetings will be limited and held by appointments only.

For the next thirty days we will discontinue our practice of utility disconnections; and, effective March 16, 2020, all new penalties and the accrual of additional penalties will be suspended.

As of this press release, all Borough Council Committee meetings during the month of March have been cancelled. The April 6 and April 13, 2020 public meetings of Borough Council remain as scheduled. To keep up to date on the status of these meetings, please check the Borough's website, Facebook and/or Twitter accounts.

I wish to take this opportunity to thank the dedicated staff of the Borough during this very critical time. We will continue to monitor the situation to provide uninterrupted utility services while keeping our workforce safe.

Thank you for your patience and understanding,

THE BOROUGH OF EPHRATA

D. Robert Thompson, Borough Manager