

Since the new refuse and recycling contractor, Republic Services, began collecting refuse and recycling in October of 2021 there have been a lot of changes and some difficulties.

We are in the process of resolving all known issues. Below is an update that should reduce the confusion.

- All recycling customers pick-up is curbside.
- All refuse customers have curbside pick-up unless you have been notified separately that you have alley pick-up. There are less than 20 alley pick-ups.
- If you live on a corner property, place your refuse on the street where your front door is.
- Make sure your refuse plate with the current year sticker is clearly visible at street level where your front door is. Suggested locations are: on the trash can (not the lid), mailbox post, etc. Please do not place them on utility poles or fire hydrants as they represent a danger to our utility workers.
- A maximum of four (4) 32-gallon containers will be picked up each week.
- Containers cannot weigh more than 30 pounds each.
- Containers need to have handles of adequate strength to lift and handle the container.
- Barrels will not be emptied. A 96-gallon cart (toter provided by owner) will be emptied.
- Cardboard boxes filled with trash will not be picked up due to collapse risk.
- It is important to place your refuse, recycling, and/or yard waste curbside the night before pick up as the hauler starts their route at 5 am daily.

As of August 1, 2022, all refuse must be placed curbside where your front door is or the contractor will not pick it up. The only exception will be the residents notified by us that they are alley pick-ups.

If you have concerns, please contact us through the “Report a Concern” button on the homepage of our website [www.ephrataboro.org](http://www.ephrataboro.org). You may also call 717-738-9222 and leave a message anytime. Office hours are 8 am to 4:30 pm weekdays.